## **EMERGENCY PROCEDURES**

If life-threatening call 911 immediately and give as many details as possible. Convention Center address: 900 E. Market St.

After calling 911, or for all other emergencies, call In-house Security (210) 207-7773.

First Aid is located in the Main Lobby by Scooter Rentals.

## ALARMS/EVACUATION

When the general alarm is activated, evacuate the building immediately. There is a public address system that will announce instructions in English and Spanish during the alarm. Evacuation routes are posted in all areas.

**Service Animals:** With the exception of service animals (as defined by the ADA), no animals are allowed in the Henry B. Gonzalez Convention Center.

For clarification or additional questions, contact Delia Garcia, Delia.garcia@sanantonio.gov